

YOUTH ADVISORY COUNCIL IMPACT REPORT Kravis Children's Hospital at Mount Sinai October 2015– June 2016

The Mount Sinai Youth Advisory Council (YAC) was established to enhance the delivery of pediatric care by recognizing and addressing the specific needs of our youth population. At the inaugural meeting in October, seven youth ranging in ages from thirteen to eighteen met in The Child Life Zone to begin this important work. The Council is facilitated by Certified Child Life Specialist Morgan Stojanowski and Pediatric Social Worker Lauren Powledge. YAC members gather monthly to collaborate on a broad range of patient-care projects, working with a variety of clinicians and Mount Sinai staff to bring actionable recommendations to improve the patient experience. This report will highlight the efforts and projects completed since October 2015:



YAC Steering Committee:

Diane Rode, Director of Child Life and Creative Arts Therapy Department
Morgan Stojanowski, CCLS
(YAC Facilitator)
Lauren Powledge, LCSW
(YAC Facilitator)
Brianna Silverberg, CCLS
Cheryl Strauss, CCLS
Charles Ennis, Associate Director Women and Children's Services
Emily Kropp, Clinical Nurse Manager
Meredith Seergy, Clinical Nurse Manager
Kimberly Disanto, Clinical Nurse Manager
Patrice Burke, RN

Initiatives Addressing Communication and Privacy

The YAC collaborated with nursing leadership to address issues of privacy and confidentiality and to inform decisions related to hospital room design. As a direct result of the YAC's input, privacy curtains have been installed in the Pediatric Intensive Care Unit and design changes have been considered for future renovation projects. Additionally, the youth advisors identified ways to re-purpose and re-design the white boards, located in all pediatric rooms, to better promote patient-centered care. The white boards now support two-way communication between the patient and clinical team, highlighting the individual likes, interests and needs of the pediatric patient. Welcome kits, offering amenities for basic care needs throughout hospital stay have also been approved!

FLU PUBLIC SERVICE ANNOUNCEMENT

The YAC developed and produced a Mount Sinai Flu PSA, featuring Knicks basketball player, Kyle O'Quinn. This PSA was developed to educate the Mount Sinai community on the benefits of receiving the flu shot to protect our patient population. Please check out "Get the Flu Shot" video at: <https://www.facebook.com/mountsinainyc/videos/1072885279409056/>



"DO WHAT YOU LOVE, LOVE WHAT YOU DO!"

The YAC had the pleasure of collaborating with musician Luke Wade (NBC's The Voice) and Cook's Children's Hospital in Fort Worth, Texas to write and record the Song "Do What You Love, Love What You Do". This song highlights Child Life Zone programming at Mount Sinai and in pediatric hospitals across the country. The YAC was involved with every aspect of this creative project, from the development of lyrics to the making of the music video. We are excited to release the video which you can watch at: <https://www.facebook.com/mountsinai.childlife/posts/10153647930648837>

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Clinical Collaborations

Thank you to those who presented clinical projects to the Youth Advisory Council. A special thanks to Sandy Myerson, Steve Yung, Charles Ennis, Kimberly Disanto and Meredith Seergy.

3RD ANNUAL NYS SOLUTIONS FOR PATIENT SAFETY SYMPOSIUM

We are excited to announce that one of our Youth Advisors has been selected to participate in a panel discussion at this June's "HAC-a-Palooza" on June 23, 2016. As a member of the panel, she will represent Mount Sinai and the council in an important discussion focused on preventable readmission.

As the YAC's first year comes to an end and we look ahead to the future, we celebrate the Council's many accomplishments and the innovative ideas generated. We have started to recruit members for the Council's 2016-2017 season and look forward to continuing to provide a forum that nurtures and supports the patient's voice.